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Dear Customer:

This Turbocharger has been supplied complete for your application. A Core charge has been applied to your invoice and a full refund will be given if the returned unit meets the “acceptance criteria” listed below. This determination is solely that of GCG Turbochargers Australia Pty Ltd.

Core Acceptance Criteria

1. The old turbocharger must be returned within 30 days from invoice date, *freight pre-paid*. You must include/return the Credit Claim attached to the invoice as the linking document for your credit to be accepted and paid.
2. The old turbocharger must be returned complete, with no loose clamps or housings.
3. The old turbocharger must be returned “as removed from the engine” and not disassembled in any way and include the waste gate actuator or VNT controller (where applicable).
4. The old turbocharger must be of the same model/part number as the one supplied.
5. The old turbocharger has no “non-operational damage due to one, or any of the conditions listed below:-
 - (a) Cracked/broken flanges or housings.
 - (b) External Damage to turbine and compressor housings of any kind.
6. The old turbocharger must not have been in the following :-
 - (a) A vehicle or engine fire
 - (b) Submerged in water or weathered by leaving out in the elements
 - (c) A car accident causing impact damage to the turbocharger

- It is important to understand the reason the original Turbocharger failed and to rectify the problem prior to installing the new unit.
- It is important that you follow our instruction when re-fitting this turbocharger.
- Warranty is per our standard Warranty Policy.

PLEASE ENSURE YOU REMOVE ALL OIL AND WATER FITTINGS FROM THE ORIGINAL UNIT AS THESE WILL NOT BE SUPPLIED WITH A SERVICE EXCHANGE UNIT.

Dated 1st March 2017.